



ENKAY ENVIRO SERVICES PRIVATE LIMITED
92, HEERA NAGAR-A, NEAR SHALIMAR BAGH, AJMER ROAD, JAIPUR- 302021(Raj.)

QUALITY SYSTEM MANUAL

ISO 9001:2015

EESPL/ADM/F&F/022/002

Dear Valued EESPL Customer,

In order to have continual improvement in our services, EESPL would highly appreciate to receive your feedback on performance in handling your request for the designated services you recently received. Your feedback will be used to improve the services in the future.

Please take a few moments to complete this form and e-mail it back to info@enkayenviro.com.

Your Name and Position:		Date:	
Name of the Organization:			
Address :			
Postal Code:		City:	
Country:			
E mail Address:			
Phone :		Fax:	
Which services did you receive from us:			

Signature with company seal



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Please answer the questions below by using these number values to rate your answer:

- 1= Very poor / Strongly disagree
- 2 = Poor / Disagree
- 3 = Average / Not sure
- 4 = Good / Agree
- 5 = Excellent / Strongly agree

Topic:					
1. Overall experience with the Enkay Enviro Services	1	2	3	4	5
Would you choose our services again?					
Would you recommend our services to others?					
2. Performance, Services and Flexibility (Overall)	1	2	3	4	5
Please rate our services.					
Were the services provided by the EESPL accurate?					
Was our staff courteous and knowledgeable?					
Did we meet your expectations?					
3. Quality (Overall)	1	2	3	4	5
How would you rate the quality of our services?					
Was there any damage due to overshooting contract period?					
Were the services found complete and relevant?					
Was the communication received by you in time?					
Was the project included complete information?					
How would you rate our services?					
Additional comments / Areas you feel need improvements :					

Signature with company seal