



ENKAY ENVIRO SERVICES PRIVATE LIMITED
92, HEERA NAGAR-A, NEAR SHALIMAR BAGH, AJMER ROAD, JAIPUR- 302021(Raj.)

QUALITY SYSTEM MANUAL
ISO 9001:2015

EESPL/ADM/F&F/022/016

APPEALS AND COMPLAINT FORM

To,
V.P. (Admin)
Enkay Enviro Services Pvt. Ltd.
92, Heera Nagar-A, Near Shalimar Bagh,
Ajmer Road, Jaipur-302021

CLIENT INFORMATION	
Particular	Details
Name	
Address	
Phone No.	
E-mail Id	
Objection/ Appeal/ Complaint	
Date of the appeal	
EESPL's RESPONSE	
Specific Decision	
Particular Person	
Consequences May Arise	
Warning/ Action Taken	
Information Client	
Status (Closed/ Open)	

- All disputes arising out of or in connection hereunder shall be attempted to be settled through good-faith negotiation between senior management of both Parties.
- In the event that negotiation or mediation does not result in a resolution of the dispute, the Parties shall proceed to binding arbitration and all disputes arising out of or in connection hereunder shall be finally settled as per the provisions of Arbitration and Conciliation Act, 1996.
- The place of arbitration will be Jaipur, Rajasthan.
- The language of the arbitration shall be English.
- All aspects of the arbitration will be confidential.

For any changes, suggestion or complaint regarding work/ job please contact to:

Mr. Anil Arora (VP-Admin): Mobile - 9829225699;

E-mail: anilarora@enkayenviro.com

Prepared by:
V.P ADMN

Approved by:
Director